



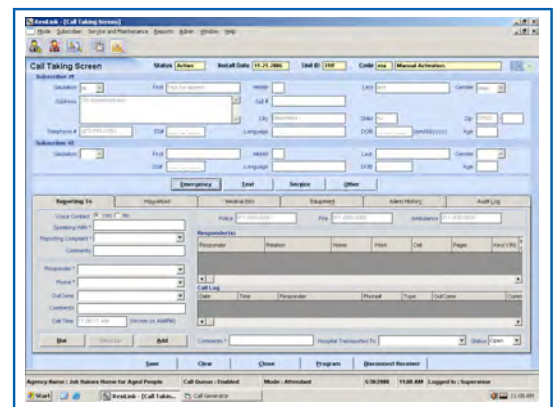
## RESIDENT LINK

### Model 6000 Monitoring Station

Resident Link is the back bone to our portfolio of senior living monitoring solutions. Built on a Windows-based operating platform, Resident Link automates facility-based monitoring to create the optimal monitoring environment for your employees. The system can be operated in attendant or wireless monitoring modes providing greater flexibility for staff to monitor the system and respond to resident and environmental signals 24/7.

The platform contains a rich warehouse of reports and utilization statistics to support quality assurance initiatives for response time, maintenance and overall performance.

Ideal for both new construction or upgrades from hard wired, pull-cord systems, Resident Link allows facilities to blend various monitoring devices to support the diverse needs of the community and its residents.



▲ call taking screen

- VOICE COMMUNICATION
- FLEXIBLE MONITORING MODES
- FULLY AUTOMATED
- INTERFACE WITH WIRELESS PAGERS AND PHONES
- CO-FACILITY MONITORING CAPABILITY
- EVENT AND ACTIVITY REPORTING
- SAFETY-NET BACK-UP MONITORING

## Monitoring Modes

## Amac Safety-Net Monitoring

- EQUIPMENT MALFUNCTION
- POWER OUTAGE
- UNANTICIPATED STAFF LIMITATION
- NATURAL DISASTERS
- UNSCHEDULED/SCHEDULED MAINTENANCE
- HOLIDAY/TIME-SHARED
- ROUND-THE-CLOCK  
(no on-site monitoring platform required)



▲ pager



▲ wireless telephone

### Attendant

Critical resident and signal data are automatically accessed and displayed on the monitor for the attending staff member. Utilizing the interactive voice module, staff can conduct a two-way voice conversation with the resident to identify the nature of the call and provide appropriate assistance.

### Wireless

Resident Link can automatically route signals to on-site pagers or phones carried by facility personnel. Based upon staffing and time considerations, alerts can be directed to individual or groups to improve response time and insure follow-up.

### Co-Facility

Many senior living companies manage several properties where monitoring resources can be shared between locations. Resident Link can be configured to route emergency calls to other sites, maximizing staff productivity while reducing operating costs.

## IF YOU CAN'T RESPOND – WE CAN

The focal point of providing a dependable emergency call system is 24/7 access. You never can anticipate when a unforeseen problem may occur that could compromise your ability to respond – equipment issue, staff limitation or perhaps a natural disaster. That is why AMAC has developed Safety-Net, a fail-safe service to provide uninterrupted monitoring.

Based upon facility needs, AMAC can provide different levels of monitoring through our network of U.S. based call centers to support your operational and staffing objectives.

In the event an emergency signal is not responded to by onsite personnel within a pre-determined timeframe, the call will automatically be re-routed to AMAC's 24/7 National Response Center. Resident data is maintained in both the on-site and national data center insuring consistent, accurate information at each location. Our response center personnel will follow pre-established facility protocols insuring appropriate, timely resolution to all possible emergencies.

WITH AMAC'S  
SAFETY-NET,  
YOUR RESIDENTS  
ARE ALWAYS  
"CONNECTED AND  
PROTECTED™"



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